

From: Optimised Training Centre <[REDACTED]>

Sent: 05 April 2023 12:37

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>; Gareth Hall <gareth.hall@manchester.gov.uk>; 13795@gmp.police.uk <13795@gmp.police.uk>; Sonia Cooke <Sonia.Cooke@manchester.gov.uk>

Subject: Re: Fw: Objection 285626/PW5 Off Licence

Dear Gareth Hall, PC Hussain, and Sonia Cooke,

We have not yet received a response to our email below, you will be aware that the hearing will be held on the 12/04/2023. I would be grateful if you could please confirm if you are still making representation considering the conditions offered.

Kind regards
[REDACTED]

On 14/03/2023 07:46 PM, Optimised Training Centre wrote:

> Good afternoon,

>

> Please note that this email has been forwarded to the licensing

> Department, PC Hussain and Mr Gareth Hall.

>

> We are in receipt of the representation made in regards to the
> application for the grant of a premises licence at 20 Swan street,
> Manchester M4 5JW. I would like to take this opportunity to try and
> address the concerns raised in the hope that the representation can be
> withdrawn.

>

> Firstly we would like to address the concern regarding the start time
> for the sale of alcohol. We understand that there are other licensed
> premises such as nightclubs which are licensed until 7am which can
> offer consumers of alcohol to leave the nightclubs and access more
> alcohol which can cause problems and undermine the licensing
> objectives we are therefore proposing to change the start time for the
> sale of alcohol Monday to Sunday to 10am. This will prevent consumers
> accessing more alcohol after leaving the nightclubs.

>

> We would also like to offer the following conditions which we hope
> will satisfy the concerns made.

>

> 1, A Challenge 25 policy will be strictly followed by all staff. No
> member of staff shall be permitted to sell alcohol until trained in
> the operation of the Challenge 25 policy. Any person who appears to be
> under the age of 25 who attempts to buy alcohol shall be challenged to
> provide age verification in the form of a passport, photo driving
> licence or PASS accredited card. Where proper verification is not
> provided the sale shall be refused. A record of the refusal shall be
> kept in the refusals log, identifying the member of staff who refused
> the sale. The refusal log will be always kept on the premises and made
> available to responsible authorities upon request.

>

> 2, The premises shall display prominent signage indicating at any

- > point of sale, that the Challenge 25 scheme is in operation.
- >
- > 3, A refusals record will be kept at the premises which details all
 - > refusals to sell alcohol. This record must include the date and time
 - > of the incident, the name of the staff member who refused the sale,
 - > and the reason the sale was refused. All entries must be made within
 - > 24 hours of the refusal. The record must be made available for
 - > inspection by an officer of a Responsible Authority
- >
- > 4, All staff other than personal license holders must receive training
 - > regarding the: -
 - > · Four licensing principles contained in the Licensing Act 2003
 - > · Responsible retailing of alcohol, and the law
 - > · The conditions attached to the premises licence
- >
- > 5, Training must include evidence that the trainee has gained
 - > knowledge and understanding of the training, which may consist of a
 - > test or quiz, completed by the trainee. Documented records of training
 - > completed shall be kept for each member of staff. Training shall be
 - > regularly refreshed and at no greater than 6 monthly intervals.
 - > Training records shall be made available for inspection upon request
 - > by a police officer or an authorised officer of Manchester City
 - > Council.
- >
- > 6, A minimum of 2 persons must be employed and on duty at the premises
 - > between 22:00 and 02:00 on Friday and Saturday who are specifically
 - > tasked to maintain the safety of customers who may be vulnerable, ill
 - > or in distress as a result of alcohol and/or drug-related
 - > intoxication. Such persons must be trained on drunkenness,
 - > vulnerability, and drugs awareness in the night-time economy; and
 - > responding to these matters.
- >
- > 7, All staff will receive training on proxy sale of alcohol and other
 - > age restricted products. Training will be documented and made
 - > available to responsible authorities upon request.
- >
- > 8, The premises shall operate a CCTV system that complies with the
 - > minimum requirements of the GMP Police Licensing Team.
- >
- > 9, The premises licence holder must ensure that: CCTV cameras are
 - > located within the premises to cover all public areas including all
 - > entrances and exits.
 - > The system records clear images permitting the identification of
 - > individuals. The CCTV system is able to capture a minimum of 24 frames
 - > per second and all recorded footage must be securely retained for a
 - > minimum of 31 days. The CCTV system operates at all times while the
 - > premises are open for licensable activities. All equipment must have a
 - > constant and accurate time and date generation. The CCTV system is
 - > fitted with security functions to prevent recordings being tampered
 - > with, i.e. password protected. There must be at least one member of
 - > trained staff at the premises during operating hours able to provide
 - > viewable copies on request to police or authorised local authority
 - > officers as soon as is reasonably practicable in accordance with the
 - > Data Protection Act 1998 (or any replacement legislation). CCTV hard

> drive needs to be replaced the previous / old hard drive will be kept
> on site for a minimum of 31 days and made immediately available to any
> of the responsible authorities on request.

>
> 10, All spirits and expensive alcohol will be kept behind the counter
> and out of reach of customers.

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>
> I hope by adding the above conditions to the licence you will be able
> to withdraw your representation.

>
> There is mention of a condition included in the application which
> appears to have great concerns which is "The Designated Premises
> Supervisor will arrange to monitor levels of noise from both inside
> and outside the premises and remedial action will be taken as
> appropriate. Doors and windows will be kept closed as deemed necessary
> by the Designated Premises Supervisor."

> This is a condition which has been requested by many environmental
> health officers in different cities. According to them sound made from
> a small off licence shop can travel a distance and cause nuisance to
> others. As this condition has been requested by other authorities for
> similar applications we decided to put this condition on. We are more
> than happy to have this condition amended. You will be aware that we
> are not in a position at this stage to have conditions removed.

>
> Lastly regarding your concern regarding the DPS. Mr Bereket has been
> very worried about the visit and was very nervous on the day. He
> explained that the reason for this is that he dose not want to risk
> not getting the licence as he is paying a lot of money for the
> premises. He is a qualified person and holds a personal licence. He
> has also knowledge of the trade as he has run other similar business
> in Manchester.

>
> I hope that I have been able to address all your concerns. We are not
> aware of any other representations. If you wish to suggest any further
> conditions or amended any of the conditions offered we are very happy
> to consider.

>
> I hope to hear from you soon.

>
> Kind regards
> [REDACTED]
> (Representative)

>
> Optimised Training Centre Ltd

> [REDACTED]
[REDACTED]
[REDACTED]
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